

## VISION

Working in unity to support and assist surviving family and friends of victims of impaired driving deaths.

## MISSION

Providing a coordinated community response to ensure that every survivor or family member of an impaired driving death receives prompt, critical support in accessing available resources, services, and navigating the criminal justice system.



# IDEA.

Palm Beach County  
**Impaired Driving Death  
Enhanced Assistance Taskforce**

## DUI Homicide Grant Project

Serving victims and families  
impacted by impaired driving deaths  
or serious bodily injury crashes

This brochure was produced by Palm Beach County Victim Services under grant number 2016-XV-GX-K018 awarded by the Office for Victims of Crime, Office of Justice Programs, U.S. Department of Justice. The opinions, findings, and conclusions or recommendations expressed in this Survivor Resource Packet are those of the contributors and do not necessarily represent the official position or policies of the U.S. Department of Justice.

Palm Beach County Board of County Commissioners  
Public Safety Department  
Victim Services Division  
205 N. Dixie Highway, Suite 5.1100  
West Palm Beach, FL 33401



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## SERVICES PROVIDED

- **Information about victims' rights**
- **Crisis intervention and emotional support for victims and surviving family members**
- **24-hour crisis response to hospitals, crime scenes, and police departments**
- **Accompany law enforcement to death notifications and provide crisis intervention and compassionate support to the next of kin**
- **Person advocacy as a liaison with funeral homes, employers, and community agencies**
- **Legal advocacy as a liaison with prosecutors, Office of the Attorney General, and law enforcement**
- **Court accompaniment**
- **Assistance with filing State Crime Victim Compensation applications for medical expenses, funeral costs, lost wages and loss of support**
- **Free individual therapy and grief counseling**

Palm Beach County Victim Services, in collaboration with project partners and community agencies, developed a multidisciplinary team, The Impaired Driving Death Enhanced Assistance (IDEA) Taskforce. This Taskforce has implemented a protocol specific to responding to impaired driving deaths or serious bodily injury crashes. This protocol enables victims and survivors to receive prompt, critical support immediately following the crash.

Palm Beach County Victim Services provides victim-centered, trauma-informed services to victims of violent crime.

## To speak with a Victim Advocate:

### VIOLENT CRIME HELPLINE

**561-833-7273** or  
**866-891-7273**

### Victim Services Office Locations

#### Main Courthouse

205 North Dixie Hwy., Suite 5.1100  
West Palm Beach, FL 33401  
(561) 355-2418 Option 3  
TTY: (561) 233-2595

#### Victim Services SART Center

4210 North Australian Ave.  
West Palm Beach, FL 33407  
(561) 625-2568  
TTY: (561) 624-6520

#### North County Courthouse

3188 PGA Blvd., Suite 1436  
Palm Beach Gardens, FL 33410  
(561) 355-2418  
TTY: (561) 624-6643

#### South County Courthouse

200 West Atlantic Ave., Suite 1E-301  
Delray Beach, FL 33444  
(561) 274-1500  
TTY: (561) 274-1015

#### West County-Glades Courthouse

2976 State Road 15, 2nd Floor  
Belle Glade, FL 33430  
(561) 996-4871  
TTY: (561) 992-1113

[www.pbcgov.com/publicsafety/victimservices](http://www.pbcgov.com/publicsafety/victimservices)